

International Student Pre-arrival Guide



Welcome to NMIT
students.nmit.ac.nz


nmit



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Your journey starts here

Kia ora, and welcome to NMIT! We're so excited that you've joined our community of learners.

Whether you're taking your first step into study or continuing your educational journey, this pre-arrival guide is here to help you settle in as an international student, feel confident, and make the most of your experience at NMIT.

Kia whai oranga ai ngā iwi o Te Taihū, waiho i tetoipoto, kaua i te toiroa.

Let us keep close together, not far apart.

Stay connected with NMIT online

Stay connected and informed throughout your studies by bookmarking students.nmit.ac.nz. This portal is your central hub for essential resources, including:

- **MyNMIT:** Access your class schedules, update personal details, and view your academic results.
- **Moodle:** Engage with course materials, submit assignments, and participate in online discussions.
- **Learner Success:** Find information on academic assistance, health and wellbeing resources, and IT support.

By keeping students.nmit.ac.nz at your fingertips, you'll have seamless access to all the tools and information you need to thrive at NMIT.





Our location



Auckland	Flight time to Nelson 90 minutes, flight time to Marlborough 90 minutes
Wellington	Flight time to Nelson 40 minutes, flight time to Marlborough 30 minutes
Christchurch	Flight time to Nelson 50 minutes, flight time to Marlborough 60 minutes

We have four campuses in the Top of the South Island of New Zealand.

Nelson and Richmond

Our Nelson campus is our first and largest campus. It is located in Nelson's vibrant city centre, taking up an entire city block.

Richmond Campus is home to a selection of our Trades and Primary Industries programmes.

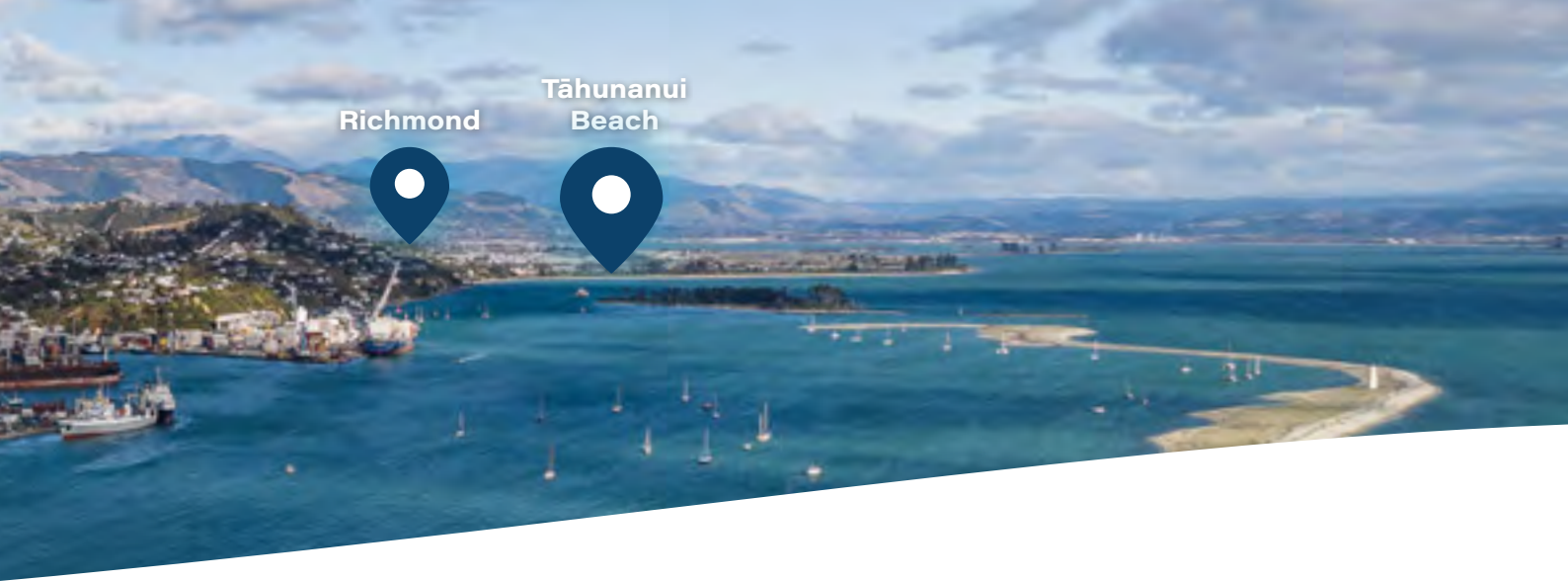


Marlborough and Woodbourne

The friendly Marlborough campus is located at the edge of the township of Blenheim, in the heart of New Zealand's wine country.

Woodbourne Campus is home to a selection of our Mechanical Trades programmes.





Accommodation

NMIT can help and advise students on a range of accommodation options. With more than 20 years' experience in welcoming overseas students, we understand how important it is to find the right accommodation to suit the individual person.

Homestays

Families open their homes to students who wish to stay for months at a time and live as part of the community. Homestay is for students who want to be part of a family, interact, eat together and be involved in day to day family life. Students must be open to building new relationships and having a new family experience. NMIT is available to assist with any issues in transition and to ensure all parties are communicating and happy.

See hostfamilies.co.nz.

Commercial accommodation

Rental apartment/house accommodation in Nelson and Marlborough is available for students but must be arranged directly via the providers' websites.

For accommodation enquiries in Nelson and Marlborough see:

students.nmit.ac.nz/accommodation

Pre-departure checklist

Your checklist:

- ☐ Travel documents (air tickets), passport with current visa label
- ☐ Your Offer and Receipt documents
- ☐ Drivers licence (if you have one and must have a copy translated in English)
- ☐ Medical and travel Insurance documents (if you have organised your own insurance)
- ☐ Essential clothing
- ☐ Medical records and personal medication prescribed by your doctor (if required)
- ☐ Device (ie laptop/tablet) suitable for your studies
- ☐ Contact details of your friends and families
- ☐ Familiarise yourself with NMIT, visit nmit.ac.nz or like NMIT on Facebook at facebook.com/NMITNZ

Arrival and your first few weeks (Orientation)

Please read your Offer Document to check where to go on your first day. Please remember to bring your passport with you so we can finalise your enrolment. Arrive on time to finalise your enrolment at NMIT because we have scheduled an orientation programme for you.

After you have finalised your enrolment you will meet your curriculum teams.

On-arrival we will:

- Accompany you on a Campus tour where you will be introduced to relevant staff and visit buildings
- Provide information on safety and wellbeing
- If needed, arrange a tour of the local area
- Help you set up a bank account

An NMIT Student ID Card will be provided. The Student ID card is useful for many things: loaning books from the library, accessing buildings, photocopying, obtaining discounts on things like cinema tickets, food etc. If you lose your Student ID card, please see Information and Enrolment Centre at Nelson Campus, Marlborough Campus or Richmond Campus. You will be charged \$15.00 for a replacement Student ID card.



We will also introduce you to some key community groups who are willing to help you get closer to our community and participate in fun activities outside of NMIT.

You are invited to a Mihi Whakatau

We're thrilled to welcome all our new ākonga (learners) with a special mihi whakatau (welcome) during the first week of Semester One and Semester Two. This is a warm and inclusive ceremony to celebrate the beginning of your learning journey with us.

The intention of the mihi whakatau at NMIT is to welcome you and celebrate the beginning or continuation of your learning journey. It is rich with symbolism and follows a special process that ultimately unites two separate groups: tangata whenua (hosts) and manuhiri (guests).

Location	Semester 1	Semester 2
Nelson Campus	10am Monday, 16 February 2026	10am Monday, 20 July 2026
Marlborough Campus	11am Thursday, 19 February 2026	11am Thursday, 23 July 2026



Student visas and more information

We are required to take a photocopy of your student visa and the bio page of your passport. These copies are required to comply with The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021, and Immigration New Zealand. The international enrolments team will ask you to provide your passport and visa during orientation.

Find out more information about student visas on Immigration New Zealand's website:

immigration.govt.nz/study

Personal details

It is a legal requirement that NMIT has accurate contact information for you in case of an emergency. Please ensure that you keep all your address and contact details up to date. You will be able to update your personal details once you receive login access.

Important dates and holidays

Refer to Academic dates on NMIT website page for semesters, terms and graduation ceremonies dates.

Graduation

Graduations are the most important days in NMIT calendar. The ceremonies are recognition of your achievement and hard work, combining academic formality with the celebration of you as a graduate, your families and friends. You will be notified of graduation details during the year.



Medical and travel insurance

International students, including groups of students, must have appropriate and current medical and travel insurance while in New Zealand.

NMIT will automatically arrange insurance cover for all students. You must state any pre-existing conditions (refer to Studentsafe information regarding pre-existing conditions: insurancesafenz.com/Article/cover-for-your-medical-conditions)

You may choose your own insurance company, however it must comply with the minimum standards required by The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. If you arrange your own insurance cover, you must supply your Certificate of Insurance and Schedule of Cover, in English, to the Information and Enrolment Centre before the programme start date, email international@nmit.ac.nz. Once the insurance policy is evaluated and confirmed as meeting the minimum standards required by the Code of Practice, the policy taken out by NMIT on your behalf will be cancelled and the insurance fees will be refunded to you.

Insurance cover must be to the length of your visa.

Claims information

Studentsafe claims are managed by Allianz Partners. Marsh is responsible for ensuring that claims handling performance is maintained to the highest standard.

To make a claim, please complete the online [Claim Form](#).

Studentsafe Insurance

Studentsafe
Medical and travel insurance

Studentsafe insurance provides medical and travel insurance cover for international students while studying in New Zealand. If you do have to pay medical expenses, ask for and keep receipts. Then, use the [Studentsafe Claims Portal](#) or call 0800 486 004 or +64 9 488 1638 to claim insurance and apply for reimbursement of costs.

Student services

Admissions and Enrolments Centre

The Information and Enrolment Centre provides centralised processing of applications, enrolments, re-enrolments, withdrawals, transfers and refunds for students. They can be contacted at international@nmit.ac.nz.

Student Arrival and Orientation

Nelson Airport is located about 8km from the Nelson CBD and NMIT's campus. From the airport you can reach Nelson city via bus, taxi or Uber. NMIT recommend pre-booking your ride in advance of your arrival. See students.nmit.ac.nz/te-tautoko-akonga-student-support/international-support/arrivals-and-regional-transport/

When you arrive at NMIT you will meet Learner Services staff who will help you settle into the region and your studies at NMIT.

A student advisor will give you a tour of the campus and introduce you to key people and services.

You will also be given an orientation of your new local area. You will be shown where the local doctors, pharmacies, banks, supermarkets and other important services are located.

Orientation sessions also cover:

- Class expectations
- Understanding study in NZ
- Staying safe
- Connecting to health services
- Engaging with community groups
- New Zealand Police and the law
- Knowing about emergency services
- Driving regulations and owning a car.

Wellbeing Support Team

NMIT's Wellbeing Team are on hand to assist you with the following:

- Adjusting to student life
- Connecting to people of your culture
- Balancing your study with work and family commitments
- Accessing professional counselling at no cost to NMIT students through vitae.co.nz and ocp.co.nz.

- Accessing community and government agencies
- Referring to health and medical professionals.

The Wellbeing team have an urgent assistance phone number so you can contact someone for critical medical and/or safety information at any time, day or night.

0800 422 733 or +64 3 546 2333 from outside New Zealand.

Learner Success Team

The Learner Success Team are here to assist you with your learning.

They are located in the libraries on the Nelson and Marlborough campuses. You can make an appointment to see them by emailing learnersuccess@nmit.ac.nz.

The team offer one-to-one and group learning support sessions.

They will help you become an independent effective learner, and can help you with:

- Referencing skills
- Digital skills
- Maths
- Academic writing skills
- Planning essays or assignments
- Research skills.

IT Support

NMIT provides you with an email address, campus wide WiFi, a personal login for computers on campus and IT help service. You can access assistance for all the usual IT requirements, such as logins, passwords and printing.

If you need IT support, you can call free from your mobile phone, or use one of the on-campus Help phones.

This is in addition to IT Helpdesk Service station in the libraries.

Graduating

Graduations are important days in NMIT's calendar.

The ceremonies are recognition of your achievement and hard work, combining academic formality with the celebration of you as a graduate, your families and friends.

NMIT have graduation ceremonies in Nelson and Marlborough.

Nau Mai NZ

'Nau mai' is a Māori phrase of invitation and welcome.

As an international student this is your place to learn about Aotearoa New Zealand, find the information and advice you need, and connect with and explore your new home away from home.

Studying in New Zealand

Before your arrival - things you need to know before your arrival: naumainz.studywithnewzealand.govt.nz/studying-in-nz

- Visa and immigration
- Cost of living
- Accommodation types
- Preparing to travel
- Prohibited items
- Medicines and vaccines
- Arriving in New Zealand

Study Experience - Study and education in New Zealand is unique. Find out about New Zealand's teaching, learning styles, assessments, and more.

- Life on campus
- Teaching and learning styles
- Assessments
- Using A.I (Artificial Intelligence) for assignments

Create Goals

- Get a part time job
- Improve English language skills
- Learn about Māori culture
- Make new friends
- Live like a local (including Kiwi slang and common Kiwi words and phrases)

Health and Wellbeing

naumainz.studywithnewzealand.govt.nz/health-and-wellbeing

- Personal wellbeing
- Staying safe
- Healthcare
- Emergency updates
- Health insurance and pre-existing conditions (Studentsafe)

Discover New Zealand

naumainz.studywithnewzealand.govt.nz/discover-new-zealand

- Cities and regions
- Life and culture (including **Māori culture**, **Speaking te reo Māori**, **Being LGBTQIA+**)
- Living in New Zealand (including **The New Zealand climate**, **Where to practice your religion**, **Money and banking**)
- Working in New Zealand
- Laws and government

More

naumainz.studywithnewzealand.govt.nz/more

- Get started (including **public holidays** and **daylight savings**)
- Be part of the community
- Tū Ngātahi (Tū Ngātahi is a te Reo Māori phrase that calls us to stand together, and this is our way of saying that we stand together with you. It is a gesture of unity, to show that you are welcome and supported here in New Zealand.)
- Stories
- About **Nau Mai NZ**





Eligibility for health services

Most international students are not entitled to publicly funded health services while in New Zealand. If you receive medical treatment during your studies, you may be liable for the full costs of that treatment. Full details on entitlements to publicly funded health services are available through the Ministry of Health (health.govt.nz).

To see a doctor or health professional in New Zealand, you need to:

- Make an appointment
- Attend the appointment at the agreed time, pay for your consultation yourself (payment ranges from NZD\$60.00-\$130.00 per consultation)
- Keep your payment receipt so you can then claim this money back through your insurance policy
- If specialist treatment is required your doctor will make a referral for you to the appropriate medical provider

The Te Whatu Ora (hospital) will not see you for a consultation without first obtaining a referral by your doctor (unless you are involved in an accident or emergency).

Each region has a hospital that manages the services provided in that area. To find out what services a hospital provides, please visit their local website. A full list of the hospitals with their web addresses can be found at info.health.nz/hospitals-services/hospitals

For Emergencies Only

In an emergency call 111 for an ambulance or go to the nearest hospital emergency department. Save the emergency department for emergencies only. Please do not go to the emergency department for general health care needs. Visit your GP or the Medical and Injury Centre/Urgent Care Centre. Visit Te Whatu Ora Health New Zealand | Nelson Marlborough (info.health.nz/hospitals-services/hospitals/nelson-marlborough) for more information.

Maternity Care

Immigration New Zealand provides information about maternity services if you are pregnant or become pregnant while studying at NMIT. immigration.govt.nz/process-to-apply/once-you-have-a-visa/bringing-family-to-new-zealand/if-you-are-pregnant/

Please also see NMIT's policy for students who need to take leave during their studies. support.nmit.ac.nz/downloads/files/international-student-special-leave-pdf

NMIT policies and procedures

Please familiarise yourself with NMIT's rules, regulations and privacy policies.

These can be found at support.nmit.ac.nz/downloads/policies

The **Learning and Teaching Policies and Procedures** relate to the delivery of learning and teaching at NMIT.

Fees, charges and refunds

Payment of fees and charges

A completed 'Confirmation of Acceptance' form received by NMIT is a contract from you to pay the enrolment fees and charges due for the stated length of the study contract. Enrolment fees and charges must be paid in full before the start date of the programme, or by any earlier date as specified. Fees not paid by the due date may incur a Late Payment Charge. You shall not be enrolled unless all approved fees and charges have been paid to NMIT. Where payment is unable to be made in New Zealand dollars, US dollars will be accepted.

Applications for refunds

Reasons for requesting a refund and eligibility for refund of enrolment fees are described in NMIT | Te Pūkenga Fees, Charges and Refunds (Ākonga nō tāwāhi - International Learners) policy - see Refund Eligibility Table.

All applications should be in writing to the Information and Enrolment Centre (IEC) Manager, with any supporting documentation as stipulated by the IEC Manager.

The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021 makes sure that tertiary and international learners enrolled with New Zealand education providers are safe and supported.

The Code sets out what education providers must do to ensure the wellbeing and safety of their learners.

You can download the Code here:

The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

nzqa.govt.nz/assets/Tertiary/The-Code/pastoral-care-code-of-practice-2021-english.pdf

What is the Code?

The Code sets out the roles and responsibilities of education providers in promoting and supporting your wellbeing, safety, and academic success. Under the Code, your education provider should help you to:

- Be safe, both physically and mentally
- Feel respected and accepted for who you are
- Feel supported in your learning and wellbeing
- Stay connected to your social and cultural networks
- Have your say in decisions about services.



Driving in New Zealand

If you have a valid overseas licence (must be in English or translated) and have not been disqualified from driving in NZ, you can drive for a maximum of 12 months from your last entry to New Zealand.

- Refer to [New Zealand Transport Agency – Driving in New Zealand](#).
- Read the [New Zealand road code](#).
- See an overview at [Driving in New Zealand](#) (multi-lingual options).

Buying a car or vehicle

Before buying a car, check on the car windscreen that it has a current Warrant of Fitness (WOF) and Registration (Rego). Getting a mechanical inspection from a garage is also good. A history report from Motorweb will show if money is owed, the car is stolen or it has an inconsistent odometer. After purchase, the seller and buyer must notify the [NZ Transport Agency – Online Services](#).

Car insurance is not compulsory, but 3rd party insurance is recommended to cover costs if you cause damage to other cars. For more information, see the [Consumer Car Insurance Guide](#).



Police and Personal Safety

New Zealand is relatively safe but is not crime-free. Take the same precautions as you would at home. See the **Visitors Safety Guide** about keeping safe;

- With alcohol
- On roads and travel plans,
- With identity and credit card information

This guide is available in multiple languages, including Chinese, Hindi, and Korean.

The New Zealand Police

- Help 24 hours a day, 7 days a week
- Services are free and need no payment
- Do not accept bribes, money or gifts
- Are trustworthy
- Comply with the law

Nelson Police	Blenheim Police	Picton Police
5 Saint John Street, Nelson	8 Main Street, Blenheim	36 Broadway, Picton

It is illegal in New Zealand to:

- Drive under the influence of alcohol
- Take recreational drugs including marijuana
- Own firearms/guns without firearms licenses
- Commit verbal, physical, or sexual abuse.



You must ensure that:

- Everyone wears seatbelts when driving, or you may be fined
- You wear a helmet when riding bicycles, or you may be fined
- You have a NZ drivers' licence with you when driving, or you may be fined
- Or you have an overseas drivers' licence with you, which is valid 12 months
- If you have an accident, you
 - call 111 immediately if anyone is in danger
 - ask the other driver for their name, phone numbers, and insurance
- You are over 18 before buying and/or drinking alcohol
- You don't drink alcohol in public places, such as streets
- You are over 20 before you enter casinos
- You are over 18 before you buy lottery tickets
- You don't give your bank details to anyone, especially by phone or email
 - Banks will never ask for your PIN number.

If you receive emails or phone calls saying that you are in trouble, for example, with Immigration NZ, hang up and contact the Police immediately.

If you feel unsafe, threatened, or targeted because of your race, religion, sexuality, age, gender, or disability, you should report this to the Police.



nmit.ac.nz

info@nmit.ac.nz

0800 422 733



NMIT Nelson

322 Hardy Street,
Private Bag 19, Nelson 7040

Ph +64 3 546 9175

NMIT Richmond

390 Lower Queen Street,
Richmond 7020

Ph +64 3 546 9175

NMIT Marlborough

85 Budge Street,
PO Box 643, Blenheim 7240

Ph +64 3 577 2852

NMIT Woodbourne

Middle Renwick Road, State Highway 6,
Blenheim 7201

Ph +64 3 577 2852